



Finding your business the

perfect IT Solutions



COMPANY OVERVIEW

Keeping up with technological advancements can be overwhelming, and network downtime is detrimental to your bottom line. JH3 Technology Solutions focuses on your technology components so you can focus on your business growth. Our experienced team works with you to guide your technology strategies, helping you align them with your business and process strategies.

Reliable and trustworthy IT advice, planning, and management services is what we aim to provide to our clients. At JH3, we provide:

- Custom IT solutions that build on your current business and IT infrastructure.
- High-level security structures that protect you and your employees.
- User-focused tools that make implementing new systems easy.
- Long-term management of IT systems and infrastructure.



RELIABLE IT SUPPORT

Priority Goals and Target #1

Many of our prospective customers reach out to us because they've found that their current IT support is subpar. When your systems go down, you can't wait hours or days to receive the help you need.

At JH3, our mission is to provide dependable, quality IT services and to treat each customer relationship with honesty and integrity. Here, you will encounter responsive, knowledgeable staff that will solve your IT issues efficiently and treat you with the respect you deserve.



Priority Goals and Target #2

Network security involves more than just purchasing antivirus software. Although we do offer multi-layered virus protection, we also monitor our client's networks 24/7 for suspicious activity so that we can fix issues before you even know there's a problem.

Priority Goals and Target #3

Keeping up with technological advancements can be overwhelming, but network downtime and outdated hardware and software is detrimental to your bottom line. JH3 Technology Solutions focuses on your technology components so you can focus on your business growth. We do this by updating and patching consistently and recommending when old hardware needs to be replaced, keeping your team always running efficiently.

MANAGED IT SERVICES

Most people we encounter don't understand what "Managed IT Services" means. Simply put, it means we take care of all your IT needs for you including, but not limited to:

- Monitoring and installing updates for your company's computers and servers.
- Protection against attacks from malware and viruses for devices connected to your network.
- Backing up your company data to the cloud to protect you from downtime and data loss due to unforeseen events.
- Providing on-site and remote technical support to your staff.
- Monitoring the Dark Web to make sure your sensitive data isn't out there for sale.
- Training your staff on proper standards to protect themselves and your network.
- Providing technology to your company including Firewalls, Microsoft 365, VoIP Phone Systems, and more.



ADDITIONAL SERVICES

EMAIL SECURITY

Scan every inbound, outbound and internal email. Prevent phishing, malware and ransomware from spreading within your organization or to your customers and partners.

Check every file and message for malicious content using the most advanced sandboxing and active-content analysis in the industry. Quarantine threats before your users download them.

Identify confidential information and apply context-aware policies that confine the data to a particular organization or work group.

SECURITY TRAINING

Protect your organization, and your reputation, from cyber criminals by starting from the inside-out

Cybercriminals leverage the path of least resistance, humans, to make their way into a network. We can help you assess where your human vulnerabilities lie.

Our ongoing online training will help your employees stay aware of phishing emails, web scams, and more.

MANAGED FIREWALL

A managed firewall with deep packet inspection that blocks threats to your network before they can cause harm. Prevent hackers, malware, scans, spoofing, SYN floods, DDoS attacks, fragmentation attacks, and more automatically.

Because of the increase in data breaches and exposure especially to smaller businesses, we have chosen to offer a managed firewall service that is HIPAA & PCI compliant if you need it.

VoIP

Eliminate the hassle and expense of owning and operating your own phone system. With VoIP (Internet Phone Service), simply connect your new office phones to your existing network—and access high-quality calling, advanced features, and easy management.

Take your phone with you or use the mobile or web app to make and receive your business calls.



Customer Satisfaction is Our #1 Goal

What a few of our valued clients have to say...



I started using this service for my start-up animal hospital. JH3 has been really great at explaining what my business needs and the best way to protect my files and records. Gives me peace of mind knowing my business is protected. Haven't had any trouble so far but I know if I do, JH3 will be there to help me out. .

Janelle Brown, Bridgemill Animal Hospital



Jay Harrill has been providing IT for our company for over a decade and when he launched JH3 Technology Solutions we did not hesitate to become a valued client. His team is extremely knowledgeable, professional, and responsive. I'm certain we're not their largest client, but we have always been made to feel as if we are number one. Without JH3 our company would not be able to conduct business.

Matthew Wharton, CGC



The JH3 team is amazing! They have provided us prompt and professional service, with top-of-the-line technology solutions and a very clear and direct outline of how the implementation would support our business..

Kelly Barfield, Young's Motorsports



Thank you!

Contact us if there are any questions.

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